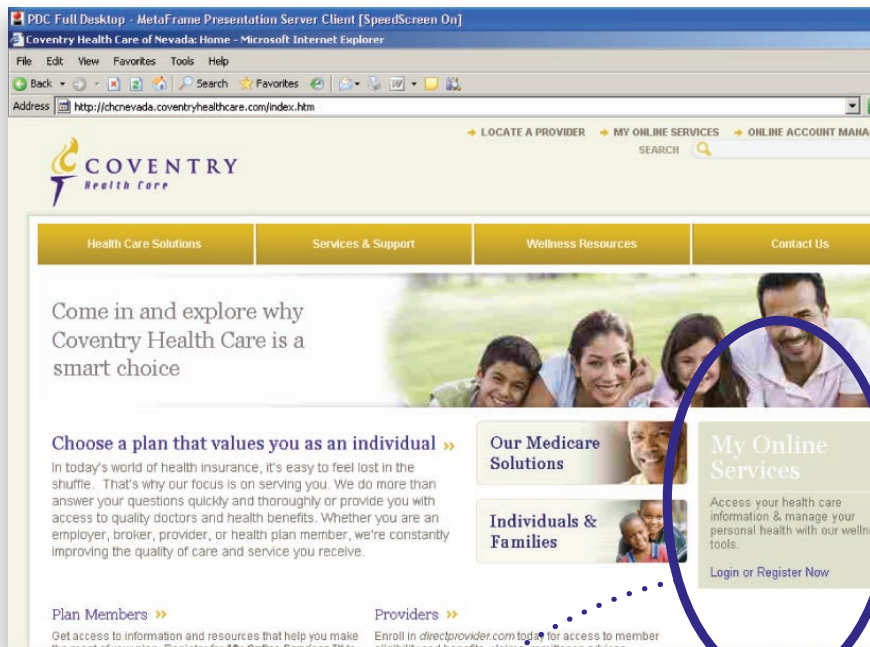
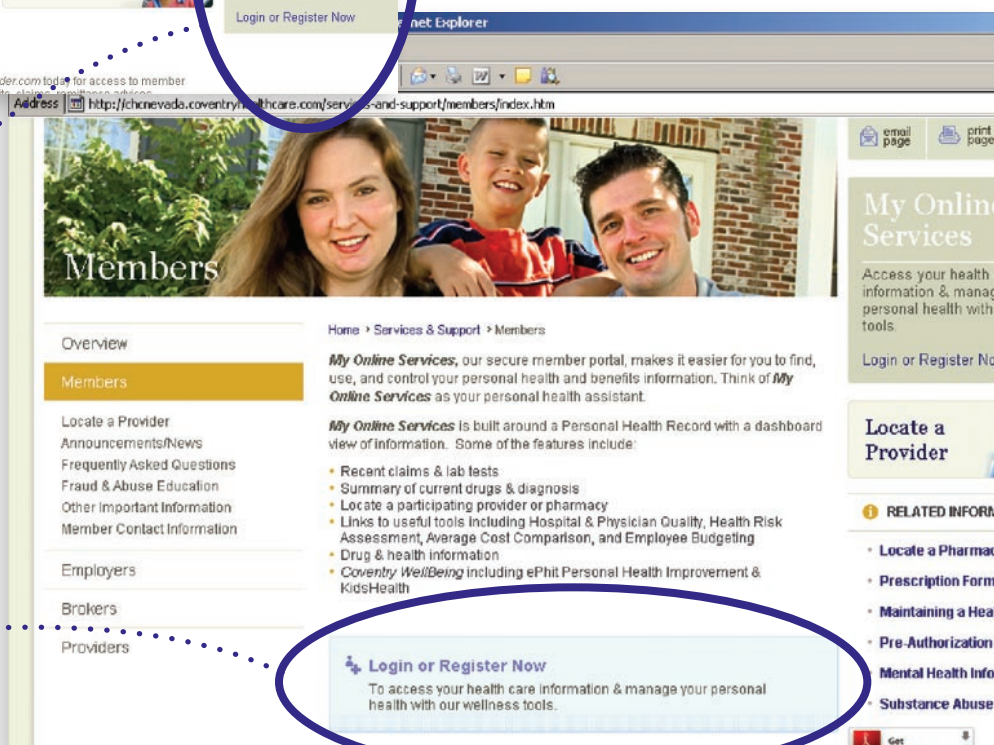


Introducing | our New | Public | Website

We are pleased to introduce a new look for our public website. Our new look is part of our continuing effort to improve the online experience for our clients and members. The newly designed site offers improved navigation with easier access to information.



Although we have changed the look, you will still have easy access to My Online ServicesSM and all the tools and information you had previously.



How to access the site

Members

- Enter the web address on their ID card.
- Select "Login or Register Now" from the My Online Services box on the right-hand side of the page or from the box in the middle of the member page. Continued on back ➔



Introducing our New Public Website

You'll find a simplified health care experience at My Online Services. You can start out by viewing your Personal Health Record (PHR). Your PHR allows you to view, store and track personal health information securely on the web. Print it and bring it to your next doctor's appointment to help with your treatment.

Your home page of My Online Services also shows you recent claims and benefit usage. You can take a Health Risk Assessment to find out your current state of health. Schedule e-mail reminders for important screenings and tests.

You can access virtually everything you need to manage your health and benefits from this page:

- **Member Info** has important forms, ID card requests, online settings and permissions
- **Benefits** provides information about your coverage and tools to help you maximize it.
- **Wellness Tools** gives you tools for healthier living and other important cost and quality tools

The screenshot displays the Coventry Health Care My Online Services website. At the top, the Coventry Health Care logo is on the left, and 'MY ONLINE SERVICES™' is in the center. On the right, there are links for 'Log Out', 'Messages', and 'Help'. Below the header, a 'Welcome back Wall' section includes links for 'Policy Information / Change Member View'. A navigation bar contains 'Member Info', 'Benefits', 'Claims', 'Personal Health Record', and 'Wellness Tools'. A woman's image is on the right side of the header. The main content area is divided into several sections: 'Topics of the Month' with links like 'Summer Produce', 'Water and Swimming Safety', and 'Prevent Adolescent / Teen Smoking'; 'Health Risk Assessment' with a description and a 'Click HERE' link; 'Recent Claims' with a table of claim data; 'Benefit Usage' showing a progress bar for 'DEDUCTIBLE DOLLARS EMPLOYER NETWORK' with 'Satisfied \$250.00', 'Remaining \$0.00', and 'Maximum \$250.00'; and 'Lab Results' with a table for 'Cholesterol', 'HDL', 'LDL', and 'Hemoglobin'. A 'Health Information Library' section is at the bottom left, featuring an image of a boat. A 'Welcome Back Madeline' banner is overlaid on the left side of the page.

Start Date	Provider	Status
01/15/2008	WAXMAN MD,NANCY R	PENDING
01/19/2008	WENDLER	APPROVED
01/25/2008	RANCE	APPROVED
01/25/2008	RANCE MD,BRADEN R	APPROVED
01/25/2008	GUEST DIAGNOSTIC INC	DENIED
02/02/2008	WENDLER	APPROVED

Cholesterol	HDL	LDL	Hemoglobin

Spend some time getting to know your member website. You'll find that My Online Services simplifies your health care and makes it easy to make the most of your benefits.